



Statement on behalf of International Beverage Holdings Business response to Covid-19 global outbreak

16th March 2020

At International Beverage Holdings and Inver House Distillers Ltd we are working hard to meet the ever-evolving challenge presented by the global Covid-19 virus outbreak. We would like to share with you the measures that we have put in place to date and our business continuity plans for the months ahead. We are committed to taking the best course of action for our people, customers and communities in these difficult times, whilst we safeguard production and minimise disruption to normal business operations where possible.

Several weeks ago we set up our Covid-19 Business Continuity Working Group which is actively monitoring the implications of the virus across our global business and overseeing our response. It is aligned with guidance provided by the World Health Organisation. UK Government, NHS and Scotch Whisky Association. To date this includes:

- **Protecting our People**: we have issued the most up to date advice to our employees using NHS and Government guidelines around health and hygiene, to protect them and control the spread of the virus. This is being continually updated as the situation progresses.
- **Restricting business travel**: all but the most essential business travel has been stopped, both within the UK and internationally.
- Supporting home working: all members of our commercial team are now working from home, and we will be extending home working to more employees in the weeks ahead. Where it is needed, we have invested in new equipment and technology to make home working as easy as possible for our teams.
- Minimising delays to customer deliveries: the outbreak continues to have a significant impact on global sea-freight supply chains and we are working in close partnership with our freight forwarders to minimise delays with customer deliveries where possible.
- Closing our Visitor Centres: we have temporarily closed all four of our distillery Visitor Centres at Pulteney, Knockdhu, Balblair and Balmenach.
- Actively monitoring and managing the situation: our Business Continuity Working Group
 will continue to meet on a daily basis and is working closely with counterparts in our global
 business to decide the best course of action.

The challenges we face with Covid-19 are changing each day and the outlook remains uncertain over the coming weeks, but be assured that we will continue to monitor, review and take action in the best interests of our people and customers as the situation progresses. We will be updating this information on a regular basis and if there is anything we can do to help your business in these challenging times, please do get in touch.

The Management Team